ARCHIVED COPY of Privacy Policy as published at https://www.rezolve.ai/legal/privacy-policy until 2026-11-11. Superseded by Version 3.0.

Privacy Policy

Actionable Science, Inc.'s privacy practices for rezolve.ai and the Rezolve.ai Services.

Version 2.2 · Last updated March 23, 2026

INTRODUCTION

Actionable Science, Inc. (referred to herein as “we”, “our” and “Actionable Science”), respects the privacy of its customers, business partners, and users (individually referred to herein as “you” and "customer") of its applications and its websites, including rezolve.ai. This Actionable Science Privacy Policy (the "Privacy Policy") describes the information that we collect, how we obtain the information, and how we may use or disclose that information. This Privacy Policy also describes the measures we take to protect the security of the information and how individuals can contact us about our privacy practices.

This Privacy Policy describes our privacy practices with respect to the collection, use, and disclosure of personal information. As used herein, the term “Services” means our website at rezolve.ai (“Website”), our hosted software applications and related support services. This Privacy Policy applies to all personal data collected and processed by Actionable Science, regardless of the manner in which the same is collected.

We categorize the personal data we receive as follows:

- Customer Data - Personal data provided by our customers about other individuals (including their employees and end users).
- Other Data - Personal data provided directly to us from the data subject.

Our customers are the controller of Customer Data and Actionable Science is the processor of Customer Data. Actionable Science the controller of “Other Data”.

INFORMATION WE COLLECT

Customer Data

Customers provide data to us for processing in connection with our Services.

Customer Data may be processed by us as a result of customer’s use of the Services when our customers, or their end-users, input or upload information into the Services. For example, customers who use our applications may upload Customer Data about their employees.

Other Data

For creation of user accounts, you provide your name, email address, password, telephone number and correspondence address. You also provide billing details for invoicing purposes.

You may contact us for post-production support through our support portal facility. Your data (Name, Business Email Id, Your organization's name) is required to log a support request in our helpdesk.

We also collect data when you use the Services.

- Data - Our servers automatically collect information when you access or use the Services. This data is recorded in log files. Examples of such data include IP Address.
- Information that you input – The Services include a chatbot interface, into which you may input text at your discretion. Such text will include personal information should you include it in your submissions.
- Information we collect as you navigate through the Website - As you navigate through the Website, we may also collect details about your visits to our Website including, but not limited to, your usage patterns, traffic data, location data, logs and other communication 3 data and the resources that you access, as well as information about your computer and internet connection, including your operating system and browser type.
- Mobile Application - When you download and use our mobile application, we automatically collect information on the type of device you use, and operating system version.
- Subscription Data – You provide personal data to us as part of signing up for our newsletter on our websites. We may also collect personal information from you when you use interactive features of the Website, promotions, requesting customer support, or otherwise communicating with us.
- Contact Us Data – When you inquire about our products and services, we collect and store this data to communicate with you and respond to your inquiry.

Data from Others

Actionable Science may receive your data from sources other than from you, such as social media websites and Google Analytics. Customers may also provide data about their users, which may include you if your use is affiliates with a customer of Actionable Science, that is necessary to create user accounts.

Actionable Science may collect and use information we receive from third parties in connection with your use of the Website. For instance, Actionable Science uses a third party for reporting and analytics to measure the effectiveness of our Website and marketing efforts, and to identify areas for improvement.

Cookies

We collect data through cookies.

Actionable Science uses cookies to help Actionable Science identify and track visitors, their usage of the Website, and their Website access preferences. Actionable Science visitors can control cookies through your browser settings.

For more details about how we use these technologies, please see our Cookie Policy.

HOW WE USE YOUR DATA

How we use your personal data will depend on which Services you use and how you use those Services.

Customer Data will be used by Actionable Science in accordance with customer's instructions, including any applicable terms in the agreement between Actionable Science and the customer ("Customer Agreement"). Actionable Science is a processor of Customer Data and customer is the controller.

Other Data is used by us to provide our Services, provide you with product demos, contact you for direct marketing (in accordance with your preferences) and to allow you to comment on our blog sections. We also use this data to communicate with you by responding to your requests, comments and questions.

Lawful bases for processing

When we have lawful bases to process your personal data.

In some cases, we may have a legal obligation to collect personal information from you or may otherwise need the personal information to protect your vital interests or those of another person.

How we use Customer Data

We use your data to authenticate you and authorize access to our services.

We only process Customer Data on behalf of our customers and in accordance with their instructions provided in the applicable Services agreement with us. We use the data that we have about you to provide our services and provide support to you. In each case, Actionable Science collects such information only in so far as is necessary or appropriate to fulfil the purpose of the interaction with our services.

- To send emails and other communications -We may send you service, technical and other administrative emails, messages and other types of communications. We may also contact you to inform you about changes in our Services and our Services offerings. These communications are considered part of the Services and you may not opt out of them.
- Customer Support -If you send us a request (for example via a support email or via one of our feedback mechanisms), we respond to your request or to help your issues.
- For any other purpose as provided for in the Services Agreement between us and the customer, or as otherwise authorized by the customer;
- In accordance with or as may be required by law.

How we use Other Data

We may send you service-related messages or marketing / promotional materials consistent with your preferences. You may choose to restrict the collection or use of your personal information.

We will update you with improvements in our services, new features and from time to time also carry out direct marketing of our products and services. Direct marketing is carried out only if you consent to receiving such communications from us.

Users under 13 years of age

The Sites and Services do not knowingly collect personal information from users under the age of 13.

We will not knowingly collect personal information from users under 13. If you are under the age of 13, you are only permitted to use the Services with parental approval, and subject to an enterprise customer account (your school, for example) that provides for your access. In such cases, you shall not disclose your personal data to us. Rather, we will provide limited guest user accounts that do not solicit your provision of personal data. If we learn we have collected or received personal data from a child under 13, we will delete that data. If you are a parent or legal guardian of a user under 13, you may contact us to determine what personal data, if any, we possess, and to correct or delete that data.

DATA RETENTION POLICY

We will retain your personal information for as long as is needed to fulfil the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law (such as tax, accounting or other legal requirements).

Customer Data - We retain your information for as long as you have an active Services account. We may also retain your personal information for extended period under applicable statutory laws.

Actionable Science will retain Customer Data in accordance with a Customer's instructions, including any applicable terms in the Customer Agreement and as required by applicable law. When a customer terminates all Services, we delete all Customer Data provided by such customer per their instructions or as per our retention policy.

Other Data - ***We retain your information for as long as necessary for the purposes that we have described in this Privacy Policy***

Actionable Science may retain Other Data pertaining to you only for as long as necessary for the purposes described in this Privacy Policy.

YOUR RIGHTS

You can request to access, update or correct your personal information. You also have the right to object to direct marketing. You have a right to withdraw previously provided consent to use your data at any time.

You may have additional rights pursuant to your local law applicable to the processing. For example, if the processing of your personal information is subject to the EU General Data Protection Regulation ("GDPR"), and your personal information is processed based on legitimate interests, you have the right to object to the processing on grounds relating to your specific situation. Under GDPR you may also have the right to request to have your personal information deleted or restricted and ask for portability of your personal information.

Your Rights to Control Data

Whenever you use our services, we aim to provide you easy means to access, modify, delete, object to or restrict use of your personal information

We strive to give you ways to access, update/modify your data quickly or to delete it unless we have to keep that information for legal purposes. Some rights can be access from within the Actionable Science application. For visitors, these rights can be exercised by contacting us with your specific request.

- Change or Correct Data: You can edit some of your personal data through your account. You can also ask us to change, update or fix your data in certain cases, particularly if it's inaccurate.
- Delete Data: You can ask us to erase or delete all or some of your personal data (e.g., if it is no longer necessary to provide Services to you).
- Object to, or Limit or Restrict, Use of Data: You can ask us to stop using all or some of your personal data (e.g. if we have no legal right to keep using it) or to limit our use of it (e.g. if your personal data is inaccurate or unlawfully held).
- Right to Access and/or Take Your Data: You can ask us for a copy of your personal data and can ask for a copy of personal data you provided in machine readable form.

Termination of Services

We keep some personal data even after termination of Services.

Following the termination of Services, we generally delete your personal information as per our retention policy. Some information that is necessary for statutory obligations such as records of payment processing, invoicing data will be retained as necessary.

YOUR INFORMATION SHARED WITH OTHERS

Recipients of your data

We share personal data only as needed to provide the Services. When we process Customer Data on behalf of our customers, we use only the authorised sub-processors listed in our Data Processing Addendum. These are cloud hosting and infrastructure providers, LLM providers, a vector database provider, and our group company Actionable Science Labs Private Limited (India) for technical support. Each is bound by data protection obligations no less protective than our Data Processing Addendum. The current list, with each sub-processor's purpose and location, is available in our Data Processing Addendum at https://www.rezolve.ai/legal/dpa. We notify customers at least thirty (30) days before adding or replacing a sub-processor.

For Other Data (for example, website, newsletter and marketing data), we may also use email and SMTP service providers (such as Mailchimp), marketing support vendors, and other modules of Actionable Science applications.

These recipients do not receive Customer Data.

Cross-Border Data Transfers

We host Customer Data on Microsoft Azure data centres in the United States, Canada and the European Union. Each customer's deployment is hosted in the region agreed with that customer, and Customer Data is stored within that region.

Some processing may still involve a transfer of personal data outside the hosting region:

- **Artificial intelligence services.** To provide AI-generated responses, content may be processed by our artificial intelligence sub-processors, whose processing locations are set out in our Data Processing Addendum. These include the United States.
- **Technical support.** Personnel of our group company, Actionable Science Labs Private Limited, may access personal data from India on a limited and ad hoc basis to provide technical support and configuration services.

Where personal data is transferred from the European Economic Area, Switzerland or the United Kingdom to a country that has not been recognised as providing an adequate level of data protection, we protect it with the European Commission's Standard Contractual Clauses (Commission Implementing Decision (EU) 2021/914). For the United Kingdom, we also use the UK International Data Transfer Addendum. Canada benefits from an adequacy decision of the European Commission.

Details of our hosting locations, sub-processors and transfer safeguards are set out in our Data Processing Addendum at Data Processing Addendum (DPA) Overview | Rezolve.ai.

SECURITY MEASURES TO PROTECT YOUR DATA

Security Measures

We implement technical and organisational security measures to protect Customer Data against loss, misuse and unauthorised access, disclosure, alteration or destruction. Our measures are appropriate to the nature of the data and the risks involved, and we review them regularly. They include:

- **Encryption.** Data is encrypted in transit using TLS 1.2 or higher, and at rest using AES-256 or equivalent industry-standard encryption, with managed encryption keys.
- **Access control.** Access is based on the principle of least privilege and granted to our personnel only where needed to provide the Services, with personnel bound by confidentiality obligations.
- **Monitoring and logging.** Access to systems containing personal data is logged and monitored, and we use data loss prevention controls to detect and prevent unauthorised transfer of data.
- **Secure development and testing.** Security is built into our development lifecycle, and our web and mobile applications are regularly tested by independent third-party penetration testers.
- **Incident response.** A dedicated incident response team manages security incidents and notifies affected customers without undue delay.
- **Business continuity.** Backup, disaster recovery and business continuity plans are tested regularly.

We subject our services to internationally recognised certification and independent audit:

- ISO/IEC 27001:2022 certification of our information security management system, covering our operations in the United States and India

- SOC 2 Type II report issued by an independent auditor, covering security, availability and confidentiality

Certificates, audit reports and our security policies are available through our Trust Center at https://www.rezolve.ai/trust.

Protection of personal information

Our Sites and Services uses commercial efforts to maintain safeguards for protection of your Personal Information

Actionable Science takes all measures reasonably necessary to protect against the unauthorized access, use, alteration or destruction of potentially personally-identifying and personally-identifying information.

OTHER INFORMATION

Contact Information

You can contact us about this privacy policy or use of our services.

If you have questions or complaints regarding this Policy, you may contact us through email at saurabh@rezolve.ai or through phone at 1-833-5228466.

If you are a resident of the European Economic Area and we maintain your Personal Data within the scope of the General Data Protection Regulation (GDPR), you have additional rights. If you are not satisfied with the resolution, you can also lodge a complaint with the Supervisory Authority in the country of your residence.

Grievance Redressal with respect to Actionable Science Labs Private Limited (being a subsidiary of Actionable Science Inc)

If you have any questions or complaints regarding the handling of your data, or have any questions or concerns regarding this Policy, you may contact our Data Privacy officer Saurabh Kumar at:

Address: 11501 Dublin Blvd STE 200, Dublin, CA 94568

Email: saurabh@rezolve.ai

Phone number: 001-833-5228466

The Data Privacy officer is identified above pursuant to the provisions of the applicable laws including but not limited to the Information Technology Act, 2000 and its rules.

Privacy policy change

Actionable Science may change this Privacy Policy from time to time, at our sole discretion.

Actionable Science encourages visitors and customers to frequently check this page for any changes to its Privacy Policy. We will notify you of material changes in advance by email or by notice when you log in to the Services or both. You confirm that your continued use of the Services after any change in this Privacy Policy will constitute your acceptance of such changes and agree to be subject to the revised privacy policy.