CCPA Service Provider Addendum

Actionable Science, Inc. CCPA Addendum for California Consumer Privacy Act processing of Customer Personal Information.

Version 3.0 · Effective 10 November 2026

1. ASC CCPA Addendum

This Addendum applies to all Services, including Rapport. When we process personal information on behalf of a business customer, we act as its service provider.

This CCPA Addendum ("Addendum") constitutes an integral component of the agreement ("Agreement") between You ("Customer") and Actionable Science, Inc. ("ASC" or "Supplier") regarding your acquisition or utilization of Supplier's products and services. The following provisions shall apply in conjunction with the Agreement:

2. Definitions

In this Addendum, the following terms hold the meanings defined below:

-"CCPA" refers to the California Consumer Privacy Act of 2018.
- "Business," "Consumer," "Delete," "Personal Information," "Process," "Request to Delete," "Request to Know," "Sell," and "Service Provider" have the definitions as outlined in the CCPA.
-"Services" pertains to the services and activities delivered by ASC pursuant to or in connection with the Agreement.

3. Subject Matter

This Addendum applies to the processing of Customer Personal Information by Supplier concerning the Agreement and the provision of Services to Customer, where such processing is governed by CCPA provisions. This processing aligns with ASC's Privacy Policy, available at Privacy Policy.

4. Customer's Obligations

In the use of Services and provision of Personal Information to Supplier, Customer shall adhere at all times to obligations, requirements, and laws applicable to Businesses. Customer agrees to indemnify, hold harmless, and defend Supplier and its affiliates against any breach or violation thereof.

5. Prohibited Use

Supplier shall not engage in the sale or sharing of Customer's Personal Information. Additionally, Supplier commits not to retain, utilize, or disclose Personal Information obtained from Customer:
- Outside the direct relationship between Customer and Supplier.
- For any purposes other than the specific objectives outlined in the Agreement.
For clarity, Customer grants approval and consent for Supplier to:
- Transfer Personal Information to service providers and contractors, solely to the extent necessary to provide the Services or perform the permitted business purposes under Agreement, provided that such entities are bound by written agreements imposing data protection obligations consistent with the requirements of the CCPA. .- Utilize and process Personal Information for purposes such as Service provision, data security incident detection, fraud prevention, and data collection and analysis in an anonymous form, to the extent permitted under CCPA.

Supplier further undertakes that it: (a) processes Personal Information only for the limited business purposes specified in the Agreement, namely providing, securing, supporting and maintaining the Services; (b) does not combine Personal Information received from Customer with personal information it receives from or on behalf of another person, or collects from its own interactions with consumers, except as permitted by the CCPA; (c) complies with its applicable obligations under the CCPA and provides the same level of privacy protection as the CCPA requires of Businesses; (d) permits Customer, on reasonable notice, to take reasonable and appropriate steps to ensure that Supplier uses Personal Information consistently with Customer's CCPA obligations, and to stop and remediate any unauthorised use; and (e) notifies Customer if it determines that it can no longer meet its obligations under the CCPA.

6. Deletion of Personal Information

Upon Customer's written request and in compliance with CCPA, this Addendum, and applicable laws, Supplier, acting as a Service Provider, agrees to promptly delete Customer Personal Information. In the event of a Request to Know or Request to Delete from a Consumer, Service Provider will inform the Consumer that the request cannot be fulfilled as it has been forwarded to a Service Provider. To exercise CCPA rights, Customer can:
- Email Supplier at privacy@rezolve.ai or
- Call Supplier at 1-833-522-8466.

7. Relationship with Agreement

To the maximum extent allowed by law:
- Supplier's (including affiliates and subsidiaries) overall liability related to personal data, information, privacy, or breaches of this Addendum and/or CCPA, including indemnification obligations, is limited to the Fees paid by Customer and actually received by Supplier under the Agreement during the twelve (12) months preceding the first such claim. This liability limitation is aggregate and not per incident.
- Neither Party shall be liable to the other under or related to this Addendum for special, indirect, remote, punitive, consequential, or incidental damages of any kind, or for lost profits, revenue, or business opportunity, or damage to or loss of reputation or any records or data.
- These liability exclusions and limitations in this Section apply even if a Party has been advised of the possibility of such losses or damages, even if any remedy in this Addendum fails in its essential purpose, and regardless of the form, theory, or basis of liability (e.g., breach of contract or tort).

8. Duration and Survival

This Addendum becomes legally binding upon Supplier's commencement of Personal Information processing under CCPA. It automatically terminates upon Agreement termination or expiration. Section 6 (Relationship with Agreement) and Section 7 (Duration and Survival) of this Addendum survive its termination or expiration. Typically, this Addendum cannot be terminated separately from the Agreement, except if Personal Information processing concludes before Agreement termination, in which case, this Addendum terminates automatically. Upon termination, Supplier may retain one copy of Personal Information as required or allowed by applicable law for evidence, legal claims, and regulatory compliance purposes.