Sub-processor List

Annex III to the Rezolve.ai Data Processing Addendum

This list identifies the sub-processors that Actionable Science, Inc. ("**Rezolve.ai**") engages to process Customer Data for the Rezolve.ai platform and Rapport. It forms Annex III of the Rezolve.ai Data Processing Addendum (the "**DPA**").

1. Our commitments

1.1 **Due diligence.** Before engaging a sub-processor, Rezolve.ai assesses its security and data protection measures, policies and relevant certifications or audit reports.

1.2 **Contracts.** Each sub-processor is bound by enterprise terms imposing data protection obligations no less protective than the DPA, including processing only on documented instructions, confidentiality, appropriate security, assistance with data-subject requests and breaches, and deletion or return of data at the end of the engagement.

1.3 **Transfers.** Where a sub-processor processes Personal Data from the EEA, Switzerland or the United Kingdom outside those regions, the transfer is covered by the European Commission's Standard Contractual Clauses (2021/914) and, for the UK, the International Data Transfer Addendum. Transfers to our affiliate Actionable Science Labs in India are covered by our intra-group Standard Contractual Clauses.

1.4 **Liability.** Rezolve.ai remains liable for the performance of its sub-processors as set out in the DPA.

2. Changes and objections

2.1 Rezolve.ai will give at least 30 days' notice before adding or replacing a sub-processor, by email to each customer's designated notice contact and by updating this page. Where an existing sub-processor starts to be used for another Service, we update its entry on this page. To register, email privacy@rezolve.ai.

2.2 A customer may object on reasonable data protection grounds within the notice period by emailing privacy@rezolve.ai. The process in Clause 8.4 of the DPA then applies.

3. Sub-processors

This is one list for all our Services. A sub-processor is used for all our Services unless its purpose names a Service; a sub-processor processes a customer's data only for the Services that customer uses. The categories of personal data processed are described in the DPA.

#	Sub-processor	Purpose	Processing location
1	**Microsoft Corporation (Azure; Microsoft 365)** One Microsoft Way, Redmond, WA 98052, USA	Rezolve.ai platform: Azure cloud hosting, storage, networking, security and monitoring; Azure OpenAI model inference; VoiceIQ speech-to-text. Rapport: Microsoft 365 transactional email	Azure: according to the customer's hosting region (United States, United Kingdom, European Union (Ireland) or Canada). Microsoft 365: United States
2	**Anthropic, PBC** 548 Market Street, PMB 90375, San Francisco, CA 94104, USA	AI model inference, with automated redaction of personal data where detected; no retention after processing; no training	Rezolve.ai platform: according to the customer's hosting region (for example, the European Union for EU-hosted customers). Rapport: United States
3	**OpenAI, L.L.C.** 3180 18th Street, San Francisco, CA 94110, USA	AI model inference and knowledge embeddings; zero data retention; no training	Rezolve.ai platform: United States; European Union for EU-hosted customers. Rapport: United States

#	Sub-processor	Purpose	Processing location
4	**Google LLC** 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA	Rezolve.ai platform: AI model inference (Gemini), web search for answer grounding and push notifications (Firebase). Not used for EU-hosted customers	United States
5	**Pinecone Systems, Inc.** 548 Market Street, PMB 90169, San Francisco, CA 94104, USA	Rezolve.ai platform: vector database for each customer's knowledge content (no conversation content)	According to the customer's hosting region (United States, European Union or Canada)
6	**Actionable Science Labs Private Limited (affiliate)** F-14, Nehru Colony, D-1 Block, Dehradun 248001, Uttarakhand, India	Technical support and configuration, by logged remote access for a specific support case	India (remote access only)
7	**Supabase, Inc.** San Francisco, CA, USA	Rezolve.ai platform: database for Agent Studio, VoiceIQ and asset management. Rapport: database, authentication, file storage and server-side functions	Rezolve.ai platform: according to the customer's hosting region (United States or European Union). Rapport: United States
8	**Twilio Inc. (SendGrid)** San Francisco, CA, USA	Rezolve.ai platform: outbound email, including ticket notifications	United States
9	**Vercel Inc.** San Francisco, CA, USA	Web application hosting and deployment, including serverless functions	United States

Not sub-processors. Customer Integrations that a customer chooses to connect (for example ServiceNow and other IT service management platforms, Microsoft Teams, Slack and webhooks) receive data on the customer's instructions and are governed by the customer's own agreements.

4. Change history

Date	Change
10 November 2026	List published as a web page: one list for all Services, with a "Used for" column. Rezolve.ai platform: Supabase, Twilio SendGrid and Vercel (pilots only) added; Microsoft, Google, Pinecone and Anthropic updated. Rapport: Microsoft 365, Anthropic, Actionable Science Labs, Supabase and Vercel added.
23 November 2026	Layout simplified: the "Used for" column is removed; a purpose now names a Service only where the sub-processor is not used for all Services. OpenAI is now also used for Rapport AI features, and the Vercel entry is updated. No sub-processors added or replaced.